



Franklin Templeton Online

User Guide for New User Registration and Login

Welcome to Franklin Templeton Online. In this user guide, you will find useful information on how to access and register in Franklin Templeton Online. If you require further information or experience difficulties accessing your data, please contact your local Client Services Team.

How to access Franklin Templeton Online

Franklin Templeton Online can be accessed from a link on your local country's Franklin Templeton homepage, which can be found on the company's website www.franklinresources.com.

Franklin Templeton Online is compatible with updated versions of the following browsers: Internet Explorer, Mozilla Firefox, Google Chrome, Safari.

How to register to Franklin Templeton Online

1. Select **"Register New User"**.
2. Enter your client reference number.
3. Enter registration details.
4. Accept terms and conditions.
5. Create sign-in details.
6. Set up security Q&A.

Upon successful registration, an email and a letter of confirmation will be issued.

How to log into your account

If you are an existing Franklin Templeton Online user, please select **"LOGIN"** from the "Welcome to Franklin Templeton Online" page, enter your user name and password and click on the **"LOGIN"** button.

Forgotten your password?

1. Select **"Forgotten Password?"** on the Franklin Templeton Online login page.
2. Enter your personal data as requested.
3. Provide answers to the security questions displayed.
4. By considering the password rules on the screen, please enter your new password when prompted by the system. Change of password will be confirmed by email.

Tip: If you believe the security of your account may be at risk for any reason, please change your password, security questions and associated answers.

Go to: **"My Account Details"** -> **"Change Password"** or **"Personal Security Questions"**.

Need help?

Contact your local Client Service Team by either using the "Contact" section within the Franklin Templeton Online application, or by calling your local Client Service Team directly.